

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> March 5, 2014	<b>Name of Inspector:</b> Michael Hickey
<b>Inspection Type:</b> Routine Inspection	
<b>Licensee:</b> Seaforth Retirement Inc. / 7139 Appletree Lane, Mississauga, ON L5W 1W5 (the "Licensee")	
<b>Retirement Home:</b> Maplewood Manor / 13 Church Street, Seaforth, ON N0K 1W0 (the "home")	
<b>Licence Number:</b> S0211	

Purpose of Inspection
The RHRA conducts routine inspections as set out in section 77(3) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with O. Reg. 166/11, s. 55; Content of records.</b></p> <p>Specifically, the Licensee failed to comply with the following subsections:</p> <p><b>s. 55. (5)</b> A licensee of a retirement home shall keep records proving compliance with the Act and this Regulation in relation to,</p> <p>(c) the skills, qualifications and training of the staff who work in the home.</p>
<p><b>Inspection Finding</b></p> <p>A routine inspection was completed of the retirement home on March 5, 2014. Inspection confirmed the Licensee did not keep or produce records to the Inspector proving compliance with the RHA, 2010 and O. Reg. 166/11. Specifically, records were deficient in the training and qualifications records for initial and ongoing training in the home's Abuse and Neglect policy, the resident complaint process, infection prevention and control, Resident's Bill of Rights, and Whistle-blowing protection among other required records proving compliance with the RHA.</p>
<p><b>Outcome</b></p> <p>Corrective action taken.</p>

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date April 22, 2014
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