

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: March 5, 2014	Name of Inspector: Ed Lum
Inspection Type: Mandatory Reporting Inspection	
Licensee: Ventas SSL Ontario II Inc. / 300-10350 Ormsby Park Place, Louisville KY (the "Licensee")	
Retirement Home: Sunrise Senior Living of Oakville / 456 Trafalgar Road, Oakville ON L6J 7X1 (the "home")	
Licence Number: T0203	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").


NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Protection against abuse and neglect.</p> <p>Specifically, the Licensee failed to comply with the following subsection:</p> <p><u>s. 67. (1)</u> Every licensee of a retirement home shall protect residents of the home from abuse by anyone.</p>
<p>Inspection Finding</p> <p>On February 25, 2014, a resident reported to a staff member of a physical abuse by another staff member which resulted in pain to her left arm. The staff who the resident reported to failed to report this alleged physical abuse to her supervisor in accordance with the home's abuse and neglect policy. As a result, on February 26, 2014, the abusive staff member was annoyed with the resident for talking about her and she flung the resident's left arm causing her pain.</p> <p>The Licensee failed to protect residents of the home from abuse by anyone.</p>
<p>Outcome</p> <p>Corrective action taken.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date April 16, 2014
---	------------------------