

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

| Inspection Information | |
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| Date of Inspection: January 9 and 14, 2014 | Name of Inspector: Sue McKechnie |
| Inspection Type: Mandatory Reporting Inspection | |
| Licensee: Chartwell Master Care Corporation / 100 Milverton Drive, Suite 700, Mississauga, ON L5R 4H1 (the "Licensee") | |
| Retirement Home: Chartwell Gibson Retirement Residence / 1955 Steeles Avenue E., Toronto, ON M2H 3P1 (the "home") | |
| Licence Number: T0107 | |

| Purpose of Inspection |
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| The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA"). |


| NON-COMPLIANCE |
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| <p>1. The Licensee failed to comply with O. Reg. 166/11, s. 22; Risk of falls.</p> <p>Specifically, the Licensee failed to comply with the following subsection:</p> <p style="padding-left: 40px;">s. 22. (3) If a resident of a retirement home falls in the home in circumstances other than those described in subsection (2) and the licensee or a staff member becomes aware of the fall, the licensee shall ensure that the licensee or a staff member documents the fall, the response to the fall and the corrective actions taken, if any.</p> |
| <p>Inspection Finding</p> <p>A resident had falls on July 12, August 21, December 8, December 17, and December 26, 2013. As a result, the resident was transferred to hospital on two of those dates because of injuries sustained.</p> <ul style="list-style-type: none"> • There was no indication of action taken by the home as set out in their Falls Prevention Program: if a resident uses a mobility aid (i.e. walker) there is to be a physiotherapy referral, and the plan of care updated. There was no indication that either of these things had taken place. • The risk of falls was never identified on the care plan. • A night check record completed at the request of family was determined not to be credible. • Corrective action other than recommending the family provide 1 to 1 care was neither tried nor evaluated. |
| <p>Outcome</p> <p>Corrective action taken.</p> |

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

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| Signature of Inspector  | Date March 21, 2014 |
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