

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: February 4, 2014	Name of Inspector: Janet Evans
Inspection Type: Mandatory Reporting Inspection	
Licensee: Rykka Care Centres LP / 48 Galaxy Boulevard, Unit 415, Toronto, ON M9W 6C8 (the "Licensee")	
Retirement Home: Anson Place Care Centre / 85 Main Street N., Hagersville, ON N0A 1H0 (the "home")	
Licence Number: S0168	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

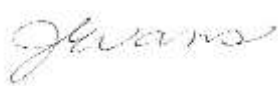
NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Policy to promote zero tolerance</p> <p>Specifically, the Licensee failed to comply with the following subsection:</p> <p align="center">s. 67. (4) Without in any way restricting the generality of the duties described in subsections (1) and (2), the licensee shall ensure that there is a written policy to promote zero tolerance of abuse and neglect of residents and shall ensure that the policy is complied with.</p>
<p>Inspection Finding</p> <p>On February 2, 2014, a female resident reported that a male resident struck her arm and her head with his cane. The Licensee failed to follow their policy of Resident Abuse and Neglect when they did not immediately report the assault to police.</p>
<p>Outcome</p> <p>Corrective action taken.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date March 7, 2014
---	-----------------------