

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: January 28, 2014	Name of Inspector: Ed Lum
Inspection Type: Mandatory Reporting Inspection	
Licensee: 1122121 Ontario Inc. / 1532 Pelham Street N., Fonthill, ON L0S 1E3 (the "Licensee")	
Retirement Home: Shorthills Villa Retirement Community / 1532 Pelham Street N., Fonthill, ON L0S 1E3 (the "home")	
Licence Number: S0011	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").


NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 56; Residents' Council.</p> <p>Specifically, the Licensee failed to comply with the following subsection:</p> <p>s. 56. (4) If the Residents' Council has advised the licensee of concerns or recommendations under clause (3) (f) or (g), the licensee shall, within 10 days of receiving the advice, respond to the Residents' Council in writing.</p>
<p>Inspection Finding</p> <p>Inspection confirmed that the home's Residents' Council has held meetings which have been documented in writing by the Assistant Administrator. Noted in the documentation are concerns raised by residents. One specific concern from residents during a meeting on November 6, 2013, is resident safety and the home having only two staff working during the night. This concern along with others had been forwarded to the licensee. The Residents' Council has never received in writing from the licensee a response to any of the concerns made by them.</p>
<p>Outcome</p> <p>No corrective action taken. Warning Letter issued.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date February 27, 2014
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