

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> November 14, 2013	<b>Name of Inspector:</b> Stephen Erickson
<b>Inspection Type:</b> Mandatory Reporting Inspection	
<b>Licensee:</b> 767948 Ontario Inc. / 40 Toronto Street, Bradford, ON L3Z 1N6 (the "Licensee")	
<b>Retirement Home:</b> The LeBlanc Rest Home / 40 Toronto Street, Bradford, ON L3Z 1N6 (the "home")	
<b>Licence Number:</b> T0114	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").


NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 65; Obligations of licensees re staff.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection:</p> <p><b>s. 65. (1)</b> Every licensee of a retirement home shall ensure that all the staff who work in the home,</p> <ul style="list-style-type: none"> <li>(a) have the proper skills and qualifications to perform their duties; and</li> <li>(b) possess the prescribed qualifications.</li> </ul> <p><b>s. 65. (2)</b> Every licensee of a retirement home shall ensure that no staff work in the home unless they have received training in,</p> <ul style="list-style-type: none"> <li>(a) the Residents' Bill of Rights;</li> <li>(b) the licensee's policy mentioned in subsection 67 (4) to promote zero tolerance of abuse and neglect of residents;</li> <li>(c) the protection afforded for whistle-blowing described in section 115;</li> <li>(d) the licensee's policy mentioned in subsection 68 (3) regarding the use of personal assistance services devices for residents.</li> </ul>
<p><b>Inspection Finding</b></p> <p>Staff has not been trained on Residents' Bill of Rights, zero tolerance of abuse and neglect, whistle-blowing and personal assistance services devices for residents including restraints.</p>
<p><b>Outcome</b></p> <p>No corrective action taken. Warning Letter issued.</p>

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date January 15, 2014
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