

FINAL INSPECTION REPORT Under the Retirement Homes Act, 2010

Inspection Information

Date of Inspection: October 22, 2013 **Name of Inspector:** Janet Evans

Inspection Type: Mandatory Reporting Inspection

Licensee: Ventas SSL Ontario II Inc. / 300-10350 Ormsby Park Place, Louisville, KY (the "Licensee")

Retirement Home: Sunrise of Burlington / 5401 Lakeshore Road, Burlington, ON L7L 6S5 (the "home")

Licence Number: S0170

Purpose of Inspection

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

NON-COMPLIANCE

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Protection against abuse and neglect.

Specifically, the Licensee failed to comply with the following subsection:

<u>s. 67. (1)</u> Every licensee of a retirement home shall protect residents of the home from abuse by anyone.

Inspection Finding:

On October 16, 2013 the Licensee failed to protect a resident of the home from being physically abused by another resident. Specifically;

- The Licensee did not assess the aggressor resident on admission with respect to risk of harm to self and to others despite being aware of her history of aggression.
- The Licensee failed to use a clinically appropriate tool as part of their admission assessment procedure for the resident as per their Reminiscence Program.
- The Licensee failed to update the resident's Interdisciplinary Service Plan to reflect her current behavioural and care needs as per their policy of Managing Aggressive and Challenging Behaviour.

Outcome

Corrective action taken.

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NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/.

Signature of Inspector		Date
	Huma	January 14, 2014
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