

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> October 4, 2013	<b>Name of Inspector:</b> Janet Evans
<b>Inspection Type:</b> Mandatory Reporting Inspection	
<b>Licensee:</b> Chartwell Master Care Corporation / 100 Milverton Drive, Suite 700, Mississauga, ON L5R 4H1 (the "Licensee")	
<b>Retirement Home:</b> Chartwell Georgian Retirement Residence / 255 Governor's Road, Dundas, ON L9H 3K4 (the "home")	
<b>Licence Number:</b> S0064	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

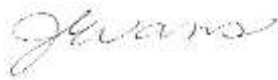
NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Protection against abuse and neglect.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection:</p> <p><b>s. 67. (1)</b> Every licensee of a retirement home shall protect residents of the home from abuse by anyone.</p>
<p><b>Inspection Finding</b></p> <p>A female resident of the home reported to a staff member that she was receiving unwanted attention from a male resident of the home. There was no documentation or follow-up to this concern despite staff being aware of male's previous assault of a female resident of the home in April 2013. Additionally, staff had not reported the resident's concern to management and no investigation into the concern was initiated, as per the Licensee's policies. On September 24, 2013, approximately two weeks after the home had been made aware of this concern, the male resident sexually assaulted the female resident. As such, the Licensee failed to protect this resident from abuse.</p>
<p><b>Outcome</b></p> <p>No corrective action taken. Warning Letter issued.</p>

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date January 7, 2014
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