

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: November 7, 2013	Name of Inspector: Heather Buchanan
Inspection Type: Mandatory Reporting Inspection	
Licensee: Palgardens Inc. / Suite 4076, 3080 Yonge Street, Box 91, Toronto, ON M4N 3N1 (the "Licensee")	
Retirement Home: Palisade Gardens / 240 Chapel Street, Cobourg, ON K9A 0E3 (the "home")	
Licence Number: T0196	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with RHA, S.O. 2010, c. 11, s. 65(2); Training.</p> <p>Specifically, the Licensee failed to comply with the following subsection:</p> <p>s. 65. (2) Every licensee of a retirement home shall ensure that no staff work in the home unless they have received training in,</p> <ul style="list-style-type: none"> (a) the Residents' Bill of Rights; (b) the licensee's policy mentioned in subsection 67 (4) to promote zero tolerance of abuse and neglect of residents; (c) the protection afforded for whistle-blowing described in section 115; (d) the licensee's policy mentioned in subsection 68 (3) regarding the use of personal assistance services devices for residents; (e) injury prevention; (f) fire prevention and safety; (g) the licensee's emergency evacuation plan for the home mentioned in subsection 60 (3); (h) the emergency plan and the infection prevention and control program of the licensee for the home mentioned in subsection 60 (4); (i) all Acts, regulations, policies of the Authority and similar documents, including policies of the licensee, that are relevant to the person's duties; and (j) all other prescribed matters.
<p>Inspection Finding</p> <p>On November 4, 2013, the home reported a theft of narcotics from the locked medication cart in the home. A recently hired staff member was suspected of stealing the medications and her employment was terminated. Upon review of training records and upon interviewing the employee responsible for staff training, the evidence showed that the training required by all staff before starting work in the home, in accordance with s. 65(2) of the <i>Retirement Homes Act, 2010</i>, was not occurring. The Inspector was advised that this was the case for the terminated staff member.</p>

Outcome


Corrective action taken.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date January 2, 2014
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