

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: July 9, 2013	Name of Inspector: Rachelle Harber
Inspection Type: Mandatory Reporting Inspection	
Licensee: William Russell / 11118 Highway 124, Machar Township, ON, POA 1X0 (the "Licensee")	
Retirement Home: Southwind Retirement Home / 11118 Highway 124, Machar Township, ON POA 1X0 (the "home")	
Licence Number: N0182	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with O. Reg. 166/11, s. 22; Risk of falls.</p> <p>Specifically, the Licensee failed to comply with the following subsections:</p> <p>s. 22. (3) If a resident of a retirement home falls in the home in circumstances other than those described in subsection (2) and the licensee or a staff member becomes aware of the fall, the licensee shall ensure that the licensee or a staff member documents the fall, the response to the fall and the corrective actions taken, if any.</p> <p>s. 22. (4) Every licensee of a retirement home shall keep a written record of all falls for which the licensee is required to ensure documentation under subsection (2) or (3) and that occur in each year, evaluate the risk of falls in the home at least annually and keep a written record of each evaluation.</p>
<p>Inspection Finding</p> <p>On May 27, 2013, a resident fell on the floor in their room. William Russell, RPN, responded to the resident's cries for help.</p> <p>The Inspector confirmed that the Licensee did not comply with the requirements related to risk of falls as required under section 22 (3), (4) of the <i>Ontario Regulation 166/11</i>. Specifically, the Inspector found that:</p> <ul style="list-style-type: none"> William Russell, RPN, did not document the fall, the response to the fall and the corrective actions taken, if any; William Russell, RPN, did not keep a written record of the resident's fall in order to evaluate the risk of falls in the home.
<p>Outcome</p> <p>No corrective action taken.</p> <p>Warning Letter issued.</p>

2. The Licensee failed to comply with O. Reg. 166/11, s. 29; Administration of drugs or other substances.

Specifically, the Licensee failed to comply with the following subsection:

s. 29. If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the administration of a drug or other substance, the licensee shall ensure that,

(a) no drug is administered by the licensee or the staff to the resident in the home unless the drug has been prescribed for the resident by a person who is authorized to prescribe a drug under section 27 of the *Regulated Health Professions Act, 1991*;

(c) neither the licensee nor a staff member administers a drug to a resident in the home unless the licensee or the staff member has received training in the procedures applicable to the administration of the drug.

Inspection Finding

The Inspector confirmed with the Administrator that the home did not comply with the medication management system required under section 29 (a), (c) of *Ontario Regulation 166/11*. Specifically, the Inspector found that:

- On May 27, 2013, at 1845 hours, a staff of the home gave a resident ibuprofen for pain. On May 27, 2013, at 2000 hours, the same staff gave the resident Tylenol 500 mg. for pain. The home did not have a physician order for the ibuprofen or the Tylenol that was administered to the resident.
- William Russell, RPN, told the Inspector that staff was trained on medication administration when they first started their employment in the home. There was no documentation of this training as per the legislation.

Outcome

No corrective action taken.


Warning Letter issued.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date December 20, 2013
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