RHRA Retirement Homes Regulatory Authority

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: July 31, 2013	**Name of Inspector:** Janet Evans
Inspection Type: Mandatory Reporting Inspection	
Licensee: Emmanuel Village Residence Inc. / 1250 Weber Street E., Kitchener, ON N2A 4E1 (the "Licensee")	
Retirement Home: Emmanuel Village Retirement Residence / 1250 Weber Street E., Kitchener, ON N2A 4E1 (the "home")	
Licence Number: T0140	

Purpose of Inspection
The RHRA received a report under section 75(1) of the *Retirement Homes Act, 2010* (the "RHA").

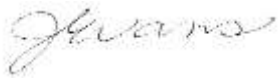
NON-COMPLIANCE
1. The Licensee failed to comply with O. Reg. 166/11, s. 31; Medication management system. Specifically, the Licensee failed to comply with the following subsection: **s. 31. (1)** If one of the care services that the licensee or the staff of a retirement home provide to a resident of the home is the administration of a drug or other substance, the licensee shall establish a medication management system, which includes written policies and procedures, to ensure that all drugs and other substances to be administered to residents of the home are acquired, received in the home, stored, dispensed, administered, destroyed and disposed of correctly as required by law and in accordance with prevailing practices.
Inspection Finding The Inspector confirmed that medication had been left at the bedside of a resident with a cognitive impairment. Staff of the home were not consistently witnessing the resident take their medications, which is required by the Licensee's policy regarding medication administration as well as in accordance with prevailing practices.
Outcome The Licensee has developed a policy to address self-administration of medications which includes staff assessment of a resident's ability to self-administer medication.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/.

Signature of Inspector	Date
	November 14, 2013