

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> May 9, 2013	<b>Name of Inspector:</b> Debbie Rydall
<b>Inspection Type:</b> Mandatory Reporting Inspection	
<b>Licensee:</b> Pranajen Group Ltd. / 7715 Beaverdams Road, Niagara Falls, ON L2H 2J4 (the "Licensee")	
<b>Retirement Home:</b> Nimigon Retirement Home / 7715 Beaverdams Road, Niagara Falls, ON L2H 2J4 (the "home")	
<b>Licence Number:</b> S0089	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Protection against abuse and neglect.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection:</p> <p><b>s. 67. (1)</b> Every licensee of a retirement home shall protect residents of the home from abuse by anyone.</p>
<p><b>Inspection Finding</b></p> <p>On March 18, 2013, a resident was physically abused by another resident of the home. On April 8, 2013, this resident physically abused a second resident, resulting in their hospitalization. The Inspector found that staff of the home failed to properly identify and respond to these incidents of abuse by not analyzing the incidents, as required by subsection 15(3)(g)(i) of Ontario Regulation 166/11 (the "Regulation"). The Inspector also found that the police had not been notified of either of the above incidents, as required by subsection 15(3)(f) of the Regulation. Subsequently, the Licensee failed to protect two residents of the home.</p>
<p><b>Outcome</b></p> <p>No corrective action taken. Director Warning Letter issued.</p>
<p><b>2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 75; Reporting certain matters to Registrar.</b></p>

Specifically, the Licensee failed to comply with the following subsection:

**s. 75. (1)** A person who has reasonable grounds to suspect that any of the following has occurred or may occur shall immediately report the suspicion and the information upon which it is based to the Registrar:

2. Abuse of a resident by anyone or neglect of a resident by the licensee or the staff of the retirement home of the resident if it results in harm or a risk of harm to the resident.

**Inspection Finding**

The Inspector confirmed that the two incidents of physical abuse, identified above, were not reported to the RHRA.

**3. The Licensee failed to comply with O. Reg. 166/11, s. 23; Behaviour management.**

Specifically, the Licensee failed to comply with the following subsection:

**s. 23. (1)** Every licensee of a retirement home shall develop and implement a written behaviour management strategy that includes,

- (a) techniques to prevent and address resident behaviours that pose a risk to the resident or others in the home;
- (b) strategies for interventions to prevent and address resident behaviours that pose a risk to the resident or others in the home;
- (c) strategies for monitoring residents that have demonstrated behaviours that pose a risk to the resident or others in the home; and
- (d) protocols for how staff and volunteers shall report and be informed of resident behaviours that pose a risk to the resident or others in the home.

**Inspection Finding**

The Inspector confirmed that the residents identified above exhibited behaviours that posed a risk to others. Staff failed to properly prevent, address and monitor the residents' behaviour. The home does not have a written behaviour management strategy in place.

**Outcome**

No corrective action taken.  
Director Warning Letter issued.

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date November 1, 2013
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