

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

| Inspection Information | |
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| Date of Inspection: July 9, 2013 | Name of Inspector: Janet Evans |
| Inspection Type: Mandatory Reporting Inspection | |
| Licensee: 2210221 Ontario Corporation / 6124 Ana Street, Brunner, ON N0K 1C0 (the "Licensee") | |
| Retirement Home: Country Meadows Retirement Residence / 6124 Ana Street, Brunner, ON N0K 1C0 (the "home") | |
| Licence Number: T0113 | |

| Purpose of Inspection |
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| The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA"). |

| NON-COMPLIANCE |
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| <p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67(4); Policy to promote zero tolerance.</p> <p>Specifically, the Licensee failed to comply with the following subsection:</p> <p>s. 67. (4) Without in any way restricting the generality of the duties described in subsections (1) and (2), the licensee shall ensure that there is a written policy to promote zero tolerance of abuse and neglect of residents and shall ensure that the policy is complied with.</p> |
| <p>Inspection Finding</p> <p>On June 29, 2013, a resident was witnessed physically abusing another resident of the home. The home did not follow their policy of Prevention of Resident Abuse and Neglect by not completing an investigation and documenting any findings related to this incident of physical abuse.</p> |
| <p>Outcome</p> <p>Corrective action taken.</p> |
| <p>2. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 74; Licensee's duty to respond to incidents of wrongdoing</p> <p>Specifically, the Licensee failed to comply with the following subsection:</p> <p>s. 74. Every licensee of a retirement home shall ensure that,</p> <p>(a) every alleged, suspected or witnessed incident of the following of which the licensee knows or</p> |

that is reported to the licensee is immediately investigated:
(i) abuse of a resident of the home by anyone.

Inspection Finding

As identified above, the Inspector confirmed that the Licensee failed to ensure that the incident of physical abuse was immediately investigated.

Outcome


Corrective action taken.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

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| Signature of Inspector  | Date September 24, 2013 |
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