

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: April 2, 2013	Name of Inspector: Corina Gadde
Inspection Type: Mandatory Reporting Inspection	
Licensee: 1067141 Ontario Inc. & Westboro Investments Ltd. / 1 Thorncliffe Place, Ottawa, ON K2H 9N9 (the "Licensee")	
Retirement Home: Thorncliffe Place Retirement Home / 1 Thorncliffe Place, Ottawa, ON K2H 9N9 (the "home")	
Licence Number: N0008	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

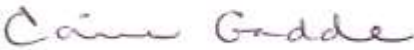
NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 68; Restraints prohibited.</p> <p>Specifically, the Licensee failed to comply with the following subsection:</p> <p align="center">s. 68. (1) No licensee of a retirement home and no external care providers who provide care services in the home shall restrain a resident of the home in any way, including by the use of a physical device or by the administration of a drug except as permitted by section 71.</p>
<p>2. The Licensee failed to comply with O. Reg. 166/11, s. 53; Restraint by a physical device.</p>
<p>Inspection Finding</p> <p>The Inspector found that full bed rail restraints were being used for two residents of the home. There was no evidence to verify that these restraints had been ordered by a member of the College of Physicians and Surgeons of Ontario (CPSO) or College of Nurses of Ontario (CNO). One of the resident's charts contained an assessment conducted by an occupational therapist on March 5, 2013, which stated the use of full bed rails increased the risk of entrapment for the resident. Despite this assessment, the home continued to use full bedrails for this resident. Further, there was no evidence that either of the residents were monitored or supervised on an ongoing basis, reassessed by a member of the CPSO or CNO, or had their substitute decision makers consent to use of the devices.</p>
<p>Outcome</p> <p>Director Waning Letter issued.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date September 13, 2013
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