

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> April 16, 2013	<b>Name of Inspector:</b> Ed Lum
<b>Inspection Type:</b> Mandatory Reporting Inspection	
<b>Licensee:</b> Amica Mature Lifestyles Inc. / 1111 Melville Street, 10 <sup>th</sup> Floor, Vancouver, BC V6E 3V6 (the "Licensee")	
<b>Retirement Home:</b> Amica at Erin Mills / 4620 Kimbermount Avenue, Mississauga, ON L5M 5W5 (the "home")	
<b>Licence Number:</b> T0147	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Protection against abuse and neglect.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection:</p> <p><b>s. 67 (2)</b> Every licensee of a retirement home shall ensure that the licensee and the staff of the home do not neglect the residents.</p>
<p><b>Inspection Finding</b></p> <p>On March 18, 2013, upon finding a resident lying on the floor unconscious, a staff member of the home did not call 911 immediately and did not provide any intervention to the resident after confirming that the resident had consented to comprehensive intervention. The staff member had been trained on the Licensee's policies regarding emergency response and resident abuse, however failed to follow these policies, which jeopardized the health of the resident.</p>
<p><b>Outcome</b></p> <p>The Licensee has taken corrective action to address the non-compliance, identified above.</p>

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date September 4, 2013
---	---------------------------