

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> May 1, 2013	<b>Name of Inspector:</b> Janet Evans
<b>Inspection Type:</b> Mandatory Reporting Inspection	
<b>Licensee:</b> Chartwell Master Care Corporation / 100 Milverton Drive, Suite 700, Mississauga, ON L5R 4H1 (the "Licensee")	
<b>Retirement Home:</b> Georgian Retirement Residence / 255 Governor's Road, Dundas, ON L9H 3K4 (the "home")	
<b>Licence Number:</b> S0064	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

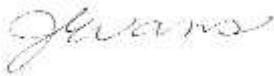
NON-COMPLIANCE
<p>1. <b>The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67(4); Policy to promote zero tolerance.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection:</p> <p><b>s. 67(4)</b> Without in any way restricting the generality of the duties described in subsections (1) and (2), the licensee shall ensure that there is a written policy to promote zero tolerance of abuse and neglect of residents and shall ensure that the policy is complied with.</p>
<p><b>Inspection Finding</b></p> <p>On April 20, 2013, a resident of the home reported to a staff person that another resident had sexually assaulted her on multiple occasions. The Inspector found that the home, in response to these allegations, failed to follow the Licensee's policy relating to Resident Abuse. Specifically, the home failed to provide evidence to the Inspector that the alleged victim was assessed by a physician or registered staff, and, that they had contacted the police to inform them of the allegations. As a result, the Licensee has failed to ensure that their policy relating to Resident Abuse has been complied with, as required by the legislation.</p>
<p><b>Outcome</b></p> <p>The Licensee has taken corrective action to ensure that future allegations are responded to appropriately.</p>

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date August 21, 2013
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