RHRA Retirement Homes Regulatory Authority

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: June 20, 2013	**Name of Inspector:** Ed Lum
Inspection Type: Mandatory Reporting Inspection	
Licensee: In Touch Retirement Living for Vegetarians/Vegans Inc. / 64 King Street, Toronto, ON M9N 1L3 (the "Licensee")	
Retirement Home: In Touch Retirement Living / 64 Kings Street, Toronto, ON M9N 1L3 (the "home")	
Licence Number: T0183	

Purpose of Inspection
The RHRA received a report under section 75(1) of the *Retirement Homes Act, 2010* (the "RHA").

NON-COMPLIANCE
1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67(1); Protection against abuse and neglect. Specifically, the Licensee failed to comply with the following subsection: **s. 67 (1)** Every licensee of a retirement home shall protect residents of the home from abuse by anyone.
Inspection Finding The Inspector found that a resident of the home had not been provided a room and bed by the Licensee. As a result, the resident had to sleep on a loveseat insufficient to accommodate his size, in a hallway of the home. By not providing the appropriate accommodations, the Licensee subjected this resident to a humiliating circumstance in which his dignity was not acknowledged or respected.
Outcome No corrective action taken.

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at http://rhra.ca/en/register/.

Signature of Inspector	Date
	August 14, 2013