

**FINAL INSPECTION REPORT**  
**Under the *Retirement Homes Act, 2010***

Inspection Information	
<b>Date of Inspection:</b> February 28, 2013	<b>Name of Inspector:</b> Gerald Lawrence
<b>Inspection Type:</b> Mandatory Reporting Inspection	
<b>Licensee:</b> Tendercare Nursing Homes Limited / 1020 McNicoll Avenue, Scarborough, ON M1W 2J6 (the "Licensee")	
<b>Retirement Home:</b> Mcnicoll Manor/Moll Berczy Haus / 1020 McNicoll Avenue, Scarborough, ON M1W 2J6 (the "home")	
<b>Licence Number:</b> T0069	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").


NON-COMPLIANCE
<p><b>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 75; Reporting certain matters to Registrar.</b></p> <p>Specifically, the Licensee failed to comply with the following subsection:</p> <p><b>s. 75 (1)</b> A person who has reasonable grounds to suspect that any of the following has occurred or may occur shall immediately report the suspicion and the information upon which it is based to the Registrar:</p> <p>2. Abuse of a resident by anyone or neglect of a resident by the licensee or the staff of the retirement home of the resident if it results in harm or a risk of harm to the resident.</p>
<p><b>Inspection Finding</b></p> <p>On December 27, 2012, a resident of the home allegedly made an emotionally abusive comment to another resident. The home failed to report this alleged incident to the Registrar, as required by the legislation.</p>
<p><b>Outcome</b></p> <p>The Licensee has taken corrective action to ensure that future incidents of abuse are reported to the RHRA.</p>

**NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date July 16, 2013
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