

# FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

**Inspection Information** 

**Inspection Type:** Mandatory Reporting Inspection

Licensee: 1122121 Ontario Inc. / 1532 Pelham St. N., Fonthill, ON LOS 1E3 (the "Licensee")

Retirement Home: Shorthills Villa Retirement Community / 1532 Pelham St. N, Fonthill, ON LOS 1E3 (the

"home")

**Licence Number:** S0011

### **Purpose of Inspection**

The RHRA received a report under section 75(1) of the Retirement Homes Act, 2010 (the "RHA").

#### **NON-COMPLIANCE**

1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 44 (1) and the O. Reg. 166/11, s. 6; Reduction in care services.

#### **Inspection Finding**

The Licensee failed to provide the proper advanced notice, regarding a reduction in care services, to residents and their substitute decision-makers. On September 10, 2012, the Administrator of the home provided written notice of the reduction in the number of weekly showers for residents, effective October 1, 2012. This written notice was not provided at least 90 days in advance of the effective date, as prescribed by the legislation cited above.

#### Outcome

Corrective action required.

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## **NOTICE**

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the Home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <a href="http://rhra.ca/en/register/">http://rhra.ca/en/register/</a>.

Signature of Inspector		Date
	Humans	April 18, 2013
	C.	

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