

FINAL INSPECTION REPORT

Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: September 20, 2012	Name of Inspector: Debbie Rydall
Inspection Type: Mandatory Reporting Inspection	
Licensee: Ventas SSL Ontario II Inc. / 300-10350 Ormsby Park Place, Louisville KY (the "Licensee")	
Retirement Home: Sunrise Senior Living of Burlington / 5401 Lakeshore Road, Burlington, ON L7L 6S5 (the "home")	
Licence Number: S0170	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").

NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67(4); Policy to promote zero tolerance of abuse and neglect.</p> <p>Specifically, the Licensee failed to comply with the following subsection:</p> <p><u>s. 67(4)</u> The Licensee shall ensure that there is a written policy to promote zero tolerance of abuse and neglect of residents and shall ensure that the policy is complied with.</p>
<p>Inspection Finding</p> <p>The Licensee was made aware of an alleged incident of resident to resident physical abuse. The inspector interviewed the staff and management, and reviewed incident reports, resident protection and abuse prevention policy, and progress notes. There was documented evidence of multiple physical abuse incidents related to the same aggressor. The Licensee did not comply with the home's abuse policy and investigate or take action to respond to all alleged abuse incidents.</p>
<p>Outcome</p> <p>The Licensee has submitted a corrective plan of action to address the areas of non-compliance, identified above.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the Home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Public Register, available online at <http://rhra.ca/en/register/>.

Signature of Inspector 	Date January 11, 2013
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