

FINAL INSPECTION REPORT
Under the *Retirement Homes Act, 2010*

Inspection Information	
Date of Inspection: April 26, 2022	Name of Inspector: Douglas Crust
Inspection Type: Mandatory Reporting Inspection	
Licensee: HCN-Revera Lessee (King Gardens) LP / 5015 Spectrum Way, Mississauga, ON L4W 0E4 (the "Licensee")	
Retirement Home: King Gardens / 85 King Street , Mississauga, ON L5A 4G6 (the "home")	
Licence Number: T0422	

Purpose of Inspection
The RHRA received a report under section 75(1) of the <i>Retirement Homes Act, 2010</i> (the "RHA").


NON-COMPLIANCE
<p>1. The Licensee failed to comply with the RHA, S.O. 2010, c. 11, s. 67; Policy to promote zero tolerance.</p> <p>Specifically, the Licensee failed to comply with the following subsection(s):</p> <p>67. (4) Without in any way restricting the generality of the duties described in subsections (1) and (2), the licensee shall ensure that there is a written policy to promote zero tolerance of abuse and neglect of residents and shall ensure that the policy is complied with.</p>
<p>Inspection Finding</p> <p>A report was made by the Licensee to the RHRA regarding an incident of alleged sexual abuse of one resident by another resident. As part of the inspection in response to the allegation, the inspector reviewed the Licensee's care policies and procedures, incident documentation and evidence, staff training records, the residents' care files, and interviewed relevant staff. The inspector found that the Licensee had interviewed the alleged victim and the staff who responded to the incident, but did not interview the alleged aggressor as per the direction in the Licensee's own "toolkit" for responding to abuse. The incident was also not documented in the alleged aggressor's progress notes, as set out in the Licensee's responsive resident behaviours strategy. The evidence showed that the Licensee failed to follow their policy to promote zero tolerance of abuse and neglect.</p>
<p>Outcome</p> <p>The Licensee submitted a plan to achieve compliance by June 1, 2022. RHRA to confirm compliance by inspection.</p>

NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <http://www.rhra.ca/en/retirement-home-database>.

Signature of Inspector 	Date May 15, 2022
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