

## FINAL INSPECTION REPORT Under the *Retirement Homes Act, 2010*

| Inspection Information  |                                  |  |
|---|----------------------------------|--|
| Date of Inspection: December 30, 2020   | Name of Inspector: Angela Newman |  |
| Inspection Type: Compliance Inspection  |                                  |  |
| Licensee: 2259973 Ontario Inc. / 854 2nd Avenue, Owen Sound, ON N4K 4M5 (the "Licensee")  |                                  |  |
| Retirement Home: John Joseph Place / 854 2nd Avenue , Owen Sound, ON N4K 4M5 (the "home") |                                  |  |
| Licence Number: S0108   |                                  |  |

#### **Purpose of Inspection**

The RHRA conducts compliance inspections as set out in section 77(1) of the *Retirement Homes Act, 2010* (the "RHA").

### **NON-COMPLIANCE**

## 1. The Licensee failed to comply with O. Reg. 166/11, s. 27; Infection prevention and control program.

Specifically, the Licensee failed to comply with the following subsection(s):

**<u>27. (5)</u>** The licensee of a retirement home shall ensure that,

(0.b) all reasonable steps are taken in the retirement home to follow,

(i) any directive respecting coronavirus (COVID-19) issued to long-term care homes by the Chief Medical Officer of Health under section 77.7 of the Health Protection and Promotion Act,
(ii) any guidance, advice or recommendations respecting coronavirus (COVID-19) that are given to long-term care homes by the Chief Medical Officer of Health and made available on the Government of Ontario's website respecting coronavirus (COVID-19);

#### **Inspection Finding**

The home was not able to demonstrate they were following the guidance, advice or recommendations given by the Chief Medical Office of Health (CMOH), nor were they following the directives from the CMOH respecting COVID-19 in the following areas: 1. The home did not have signage at front door about COVID-19, including signs and symptoms of COVID-19, and steps that must be taken if COVID-19 is suspected or confirmed in staff or a resident. 2. The home did not have droplet and contact precaution signage available for resident room doors for isolation purposes. 3. The home failed to document cleaning and disinfecting of high touch surface areas at least twice daily. 4. The home failed to demonstrate appropriate protocols for screening including allowing staff to bypass screening and failing to ask screening questions. 5. The home failed to demonstrate a written staff contingency plan in the event of an outbreak.

Outcome



The Licensee has advised it has taken corrective action to achieve compliance. RHRA to confirm compliance by inspection.



# NOTICE

The Final Inspection Report is being provided to the Licensee, the Registrar of the Retirement Homes Regulatory Authority (the "RHRA") and the home's Residents' Council, if any.

Section 55 of the RHA requires that the Final Inspection Report be posted in the home in a conspicuous and easily accessible location. In addition, the Licensee must ensure that copies of every Final Inspection Report from the previous two (2) years are made available in the Home, in an easily accessible location.

The Registrar's copy of the Final Inspection Report, as it appears here, will be included on the RHRA Retirement Home Database, available online at <u>http://www.rhra.ca/en/retirement-home-database</u>.

| Signature of Inspector Da | Date            |
|---------------------------|-----------------|
| Angela Neuman             | anuary 21, 2021 |